



Terms and Conditions

For Card:

- Card is valid for 2 times adult admission (for Solo Card), 2 times child admission (for Mini Card) or 2 times admission each for 2 adults and 1 child (for Jumbo Card).
- Card is valid for 1 year from date of purchase.
- Card is non-replaceable and non-refundable.
- All unused entries will not be revalidated.
- All other non-admission privileges remain valid within the stipulated period, even when both entries are consumed.
- Not valid for use by tour guides and/or travel agents for their passengers.
- Cardholder is required to proceed to Underwater World Singapore or Dolphin Lagoon ticketing counters with the Submarine Card to exchange for a valid entry ticket.
- Submarine card privileges, terms and conditions, may be amended or revoked at UWS's discretion, without prior notice.

For 15% discount voucher:

- Voucher is valid for one-time only.
- One voucher is valid for max purchase of 2 adults and 2 child tickets.
- Only original voucher is acceptable for the stated discount and shall be retained by Underwater World upon redemption.
- Voucher is non-exchangeable for cash.
- Not valid for use together with other ongoing promotions or discounts.
- Voucher is not valid for use by tour guides and/or travel agents for their passengers.
- Voucher is valid for one year from date of purchase of submarine pack.



For gift redemption voucher:

- Voucher is valid for one-time exchange only.
- Only original voucher is acceptable for premium exchange and shall be retained by UWS upon redemption.
- Voucher is non-exchangeable for cash.
- Voucher is valid for one year from date of purchase of submarine pack.