



Baggage Handling



Since 1st June 2006, Singapore Cruise Centre Pte Ltd (SCCPL) has taken over the baggage handling operations at its terminals from Mount Faber Leisure Group, who was previously the appointed handler for ground services. The terminals involved were: Regional Ferry Terminal, International Passenger Terminal, and Tanah Merah Ferry Terminal.

To ensure a smooth transition, SCCPL has integrated the baggage handling operations with its current ground operations. In addition, SCCPL has introduced multiple new processes to kick-start the service, including the express baggage check-in, kerb-side baggage check-in, and personalized portorage services for international cruise ship calls. This will minimize the waiting time for passengers and streamline operations flow.

Passengers arriving at the terminals can now expect a more efficient and customer-friendly baggage check-in service.